

AT THE AIRPORT INFORMATION DESK

Is there anywhere I can leave my luggage?
Where can I get a taxi / hire a car, please?
Where can I find a bureau de change?
How can I get to the city centre?

AT THE RAILWAY STATION

Can I have a single / return to (London), please?
What time does the train leave?
What platform does the train go from?
What time is the next train to (Brighton)?
How much is it?
Do you have lockers available?
Is there a buffet / restaurant car on the train?
Are sleeping cars available?

ORDERING A TAXI OVER THE PHONE

Hello. I need a taxi from (15 Green Road) to (the Picasso museum) at 2.30pm, please.
Can you send a cab to (6 Glen Drive) immediately, please?
Do you do taxis for 5 people?
Can I order a minibus? There will be 14 of us.
Can you tell me, roughly / more or less, what it's going to cost?

IN A TAXI

Hello. I'd like to go to (the Princess Hotel), please.
Can you take me to (the railway station)?
How much is the fare to (London Bridge)?
How much will it cost to go to (Harrods)?
Can you take the quickest route, please? I'm in a hurry.
You can take the scenic route; I'm not in a rush.

ON A BUS

I'd like a single / return to (Wembley), please.
Do you stop at (Buckingham Palace)?
Can you tell me when we're near (Cannon Street), please?

SHOPPING

Excuse me. Can you help me, please?
How much is this (hat)?
Do you have this (shirt) in (medium)?
Can I try this on, please?
Do you take cheques / cards?
Where can I pay?
Can you find out the price for me, please?
Do you sell...?
Do you charge for delivery?
Could you send it by special delivery, please?
The price is a bit high. Can you give me a discount?

AT THE TOURIST INFORMATION DESK

Excuse me, I have a question.
I was wondering if you could suggest a good place to stay?
I wonder if you mind giving me some advice about the weather?
Do you think you could tell me how best to get around the city?
I don't suppose you know anywhere good to eat?
Do you think I should change my money at a bank or bureau de change?
Is it worth visiting (the aquarium)?
Do you have a map of the area?
Is there a guided tour I can go on?
Where does the tour bus leave from?
What museums / sights do you recommend?
Where's the best place to go shopping?
Are there any (temples) I can visit near here?
What can I see if I only have (six) hours?
Is it a good idea to walk to the (castle), or is it too far?

A POCKET GUIDE TO

Going Abroad

General Travelling Phrases



Going Abroad

General Travelling Phrases

Some basic advice

While you're away, always remember that being polite can really make a difference! If you need to buy something, make sure you know what it's called before you go! Have a look at some guidebooks before you travel. Knowing what to expect in restaurants can prevent any nasty surprises! Get a list of national and religious holidays around the world. You won't be able to conduct business on a day, or during a period, when a country is celebrating a holiday. Make some notes before you go. Try to find out a little about history, form of government, economics, demographics and other helpful information.



BOOKING A HOTEL

How much is a single / double room, please?
I'd like to book a single / double room for (4 April).

Do you have any smoking rooms?

Are the rooms air-conditioned?

Is breakfast included?

Do you have a room with a (sea) view?

Is internet access / wi-fi available?

Does the room come with (an en-suite bathroom)?

Do you have anything (cheaper / bigger)?

AT RECEPTION

Can I have a wake-up call?

Is room service available?

Do you have a laundry service?

Is there a safe?

When's the check-out time?

What time is (breakfast / dinner)?

I'm afraid that the (air-conditioning) doesn't work.

Sorry to bother you, but the (TV) doesn't work.

Could you clean my room, please?

I would like to check-out.

Can you suggest any other hotels?

THINGS YOU MIGHT HEAR AT RECEPTION

Did you have a good journey?

How was your flight?

Did you have any problems finding us?

How did you get here?

Are you here on business?

AT A RESTAURANT

I'd like to book a table for (eight o'clock).
A table for (four), please.

Can we see the menu, please?

We need another couple of minutes.

Do you have a set menu?

What specials do you have today?

Excuse me; what's a (Caesar salad)?

For starters / the main course / dessert, I'd like...

Sorry, but I've been waiting for my main course for 20 minutes.

Excuse me; I'm afraid this wine is no good. I think it might be corked.

How would you like your steak? Rare, medium or well-done?

Can I have the bill, please?

Is service included?

I think this bill is wrong. I've been charged too much.

ORDERING TAKEAWAY OVER THE PHONE

Hello, I'd like to order some food, please.

What special offers are you doing at the moment?

Do you deliver?

I would like...

Is a drink included with that?

How long will that be?

What if I come and collect it myself?

AT THE AIRPORT CHECK-IN DESK YOU MIGHT HEAR

Can I have your ticket and passport, please?

How many bags are you checking in?

Did you pack your bags yourself?

Are there any sharp items in your hand luggage?

Would you like an aisle seat or a window seat?

Here's your boarding card.

Go through passport control to the departure lounge.